



PROACTIVE MONITORING

Do these issues plague your business?

- **Network Neglected?** Is yours perceived as a “necessary evil” and not as integral to improving business performance?
- **Downtime Impact?** Are IT outages distracting your staff from their core focus, or prohibiting them from working productively?

Program Advantages:

- **24x7 Performance Monitoring:** ensures all the critical network devices that comprise your small business network is healthy and functioning reliably and optimally.
- **Scheduled Preventative Maintenance** ensures that your servers, PCs and other vital network devices function optimally. This improves reliability and security.

Your Trusted Advisor An IT Partner, Not Provider

We understand why your critical business services are so important to your daily operations. This is why we spend so much time aligning our technology to support your revenue generating services. Building a program that relies on 24x7 network monitoring coupled with an aggressive preventative maintenance component ensures optimum uptime for your business.

One of the major challenges in maintaining a computer network is trying to predict what will fail and when. With our proactive approach, we can prevent many network failures from ever happening. By combining regular and comprehensive preventative maintenance and robust real-time monitoring of your critical network and desktop devices, we ensure the reliability and stability of your IT assets.

This solution is so effective that our customers see almost immediate results. A regularly maintained network means fewer failures, yielding higher productivity and higher revenue per employee. At the same time, your exposure to security risks is dramatically lessened, and frustration from unstable IT resources almost vanishes. We allow our customers to focus on their core business functions by taking the worry out of managing a computer network.