

Why Supplemental IT Services are right for your team

Supplemental Options	Layered Approach
ASP	Leverage an enterprise class remote monitoring, management and automation platform to manage all your distributed infrastructure IT assets from a single console and deliver remote support to your end users.
Managed Monitoring	More than just software, our Managed Monitoring solution leverages our 24/7 Network Operations Center to investigate and triage issues, perform maintenance, and escalate actionable items to your IT team.
Outsourced Helpdesk	Our support desk is staffed 24/7 and ready to provide remote support to your end users, letting you focus on critical IT management activities.
Project Support	We can provide dedicated engineering support to assist with the planning, implementation, or support of a new project
Custom Services	Your business has unique IT requirements, and we can customize a support solution that aligns with your business objectives and fully integrates with your existing IT department. Work with us to build the right solution for your business!

Program Options

- **Flexible and Customized** solutions allow you to select and combine only the services that meet the specific needs of your team.
- **Control Your IT Costs** by increasing efficiency with proper proactive network insight and automation of daily management.
- **Our Network Operations Center** is available to assist your team with support needs, delivering support remotely for quicker mean time to resolution.
- **CIO Level Information** delivered monthly on any of the network areas you require deeper ongoing insight and reporting into.

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